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## STATE ANNOUNCES CHANGES TO LOCAL DRIVER LICENSE OFFICE

~ GoRenew.com provides motorist services online! ~

**PENSACOLA, Fla.** – The Florida Department of Highway Safety and Motor Vehicles today announced changes coming to the state-operated driver license office, at 100 Stumpfield Road in Pensacola. Beginning Dec. 12, services will be limited to:

- Driving skills exams: the hands-on road tests that new drivers must take to demonstrate competency before they obtain their regular Class E driver license
- Department-required re-exams: required when the Department believes there is a possibility that a driver is not able to operate a motor vehicle safely
- Credentialing services for non-U.S. citizens

For all other driver license services, customers may visit any of the Escambia County Tax Collector's four offices (appointment required; call 850-438-6500) and any of the three Tax Collector's offices in Santa Rosa County that offer driver license services (appointment recommended 850-983-1800). For a complete listing of office locations, by county, visit <a href="https://www.flhsmv.gov/offices">www.flhsmv.gov/offices</a>.

Another option for customers is to skip the trip and conduct their driver license business online at <a href="www.GoRenew.com">www.GoRenew.com</a>. There are no surcharges for using the Internet. If a customer has received notification from the Department that he will have to come into an office, he can make an appointment at <a href="www.flhsmv.gov/oasis">www.flhsmv.gov/oasis</a>.

In addition to scaling back services next week, the Department will change hours of operation at the Stumpfield Road office to 8:30 a.m. -4:30 p.m., Monday – Friday. After the New Year, the office will close between noon and 1 p.m. daily.

"The state is transitioning driver license services to county tax collectors across the state, and we plan to the close the office on Stumpfield Road in March 2012," said Director of Motorist Services Sandra Lambert. "We appreciate the ongoing partnership we share with Escambia Tax Collector Janet Holley and Santa Rosa Tax Collector Stan Nichols."

Florida now requires additional documents to obtain a new or renewed driver license or identification card. Prepare for your next visit by bringing original documents to show proof of identification, Social Security number and residential address (two items). Customers who have ever changed their names legally must bring additional documentation. To find out exactly what you need to bring with you, visit <a href="www.GatherGoGet.com">www.GatherGoGet.com</a>. The Department also has a Facebook page where customers can inquire or keep up with news that affects Florida motorists at <a href="www.facebook.com/gathergoget">www.facebook.com/gathergoget</a>.

The Florida Department of Highway Safety and Motor Vehicles provides highway safety and security through excellence in service, education and enforcement. The Department is leading the way to a safer Florida through the efficient and professional execution of its core mission: the issuance of driver licenses, vehicle tags and titles and operation of the Florida Highway Patrol. To learn more about DHSMV and the services offered, visit <a href="www.flhsmv.gov">www.flhsmv.gov</a> or follow us on Twitter at <a href="@FDHSMV">@FDHSMV</a>. To learn more about the Tax Collectors in Escambia and Santa Rosa counties and their services, visit <a href="www.escambiataxcollector.com">www.escambiataxcollector.com</a> and <a href="www.escambiataxcollector.com

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